

DAMIAN SYNADINOS

110 Amazon Place, Columbus, OH 43214
dsynadinos@ineffable-solutions.com
614-706-2337

SUMMARY

Damian Synadinos has over 25 years of IT/QA experience in diverse industries with varied companies in numerous roles. In 2016, he founded **Ineffable Solutions** to focus on professional speaking, training, and consulting. As a keynote speaker and trainer, he has developed and delivered original content focused on people skills and fundamental topics to more than 5,000 folks at over 120 events around the world. As a consultant, he seeks to first understand problems before providing thoughtful, unique solutions in a variety of contexts. Damian also has over 12 years of theatrical improv experience and is a published author.

ONLINE INFORMATION

- Website
 - <https://www.ineffable-solutions.com>
- LinkedIn
 - <https://www.linkedin.com/in/damiansynadinos>
- Twitter
 - <https://twitter.com/dsynadinos>

PROFESSIONAL EXPERIENCE

- **Ineffable Solutions**, 2016 – Current
 - *Speaker, Trainer*
 - Developed and delivered original content focused on fundamental topics to more than 5,000 people at over 120 events around the world
 - Visit Ineffable-Solutions.com for current offerings and a complete list of speaking and training engagements
 - *Consultant*
 - **Franklin County Municipal Court**, 2018 – 2018
 - Conducted Business Analyst interviews
 - **Washington Prime Group**, 2018 – 2018
 - Created onboarding document
 - **Infor/Milgard**, 2018 – 2018
 - Elicited, gathered, and documented requirements
 - **Washington Prime Group**, 2017 – 2017
 - Assisted with business process analysis, improvement, and documentation
- **Workstate Consulting**, 2016 – 2016
 - *QA Practice Lead*
 - Created, developed, and led QA practice
 - **Chemical Abstracts Service (CAS)**, 2016 – 2016
 - *QA Team Lead*
 - Assisted with QA transformation of SAFe implementation
 - Created onboarding document

- **ImprovEdge**, 2015 – 2017
 - *Facilitator*
 - Helped lead 20+ presentations and workshops on topics such as Communication, Presentations, Networking, and Executive Presence for clients including NBCUniversal, Cardinal Health, Becton Dickinson, Nationwide Insurance, and the Sierra Nevada Corporation
- **Huntington Bancshares**, 2013 – 2016
 - *Enterprise Quality Metrics & Reporting Lead; QC Administrator*
 - Defined quality and testing metrics and reporting standards for all IT teams
 - Maintained Quality Center for hundreds of users
- **ComResource**, 2013 – 2013
 - *Consultant*
 - **Nationwide Insurance**, 2013 – 2013
 - *Test Manager*
 - Managed requirement and test efforts for multi-million dollar Claims system
 - Led a team of 5 Business and Test Analysts using Agile methodology
- **Sogeti**, 2012 – 2013
 - *Sr. Consultant*
 - **Battelle Memorial Institute**, 2012 – 2013
 - *Test Specialist*
 - Performed test tool evaluation
 - Created Test Center of Excellence documentation
 - **Abercrombie & Fitch**, 2012 – 2013
 - *Test Manager*
 - Conducted Test Estimations of multi-million dollar Warehouse and Order Management Systems
 - Interviewed, hired, and led a team of 4 onshore, contract resources
 - Created onboarding document
- **NetJets**, 2004 – 2012
 - *Technical Quality Assurance Manager*
 - Interviewed, hired, and led a team of 7 onshore and offshore, full-time and contract resources
 - Managed multi-year automated functional testing effort for multiple internal and external client-server and web applications
 - Managed more than 20 small-to-large automated performance testing efforts for a wide variety of applications
 - Introduced and developed company-wide cross-training program
 - Participated in Non-functional Requirement definitions initiative
 - Helped improve hiring process
 - *Sr. Technical Quality Analyst*
 - Led QA/QC effort on multi-million dollar, customer-facing web application
 - Evaluated, trained, and administered Quality Center for all IT
 - *Quality Analyst*
 - Created and documented test automation standards
 - Led test automation efforts of internal cost accounting application
- **MindLeaders**, 2003 – 2004
 - *Software Test Specialist*
 - Led automated performance testing efforts for online training and audio conversion applications, corporate website, and 3rd party online reference library software

- **Compuware**, 2001 – 2003
 - *Software Test Engineer*
 - Led QA effort for Professional Services Resource Kit
 - Enhanced Sales Forecasting spreadsheets
 - **Sterling Commerce**, 2001 – 2003
 - *Software Test Engineer*
 - Created and executed manual and automated performance testing suites for communications protocol converter, P2P data integration applications, and various system monitoring scripts
- **fourthchannel**, 2000 – 2001
 - *Software Test Engineer*
 - Performed test tool evaluation
 - Created and maintained automated test suite for ecommerce website
- **Symix**, 1997 – 2000
 - *Quality Assurance Engineer*
 - Helped establish and maintain QA department
 - Created and maintained manual and automated test suites for ERP and configuration applications
- **CompuServe**, 1993 – 1997
 - *Quality Test Specialist*
 - Assisted with automated test suite development for communication application
 - Maintained defect tracking system

PROFESSIONAL ACCOMPLISHMENTS

- **Central Ohio Software Quality Assurance and Management (COSQAM)**
 - Co-founder and organizer of the “QA or the Highway” regional software testing conference
 - Speaker and facilitator at quarterly meetings
 - <https://www.qaorthehighway.com>
- **Hank and Stella Books**
 - Published children’s book author and illustrator
 - <https://www.hankandstellabooks.com>

EDUCATION

- **Columbus State Community College**, 1994 – 1995
 - Computer Science major
- **The Ohio State University**, 1992 – 1994
 - Pre-electrical engineering major
 - Computer Science minor